

New Employee Orientation Information



“On behalf of the Board of Trustees, our physicians, and our staff, I am delighted to welcome you to Penn Medicine Lancaster General Health. You are joining a special organization that leads with its mission and continually strives to be an extraordinary health care resource for Lancaster County and beyond. The organization also provides us all with great opportunities for career advancement. Take advantage of all we offer, and see how you, too, can “Live Your Legacy” at LG Health.”

- JOHN J. HERMAN  
Chief Executive Officer

**MISSION**

To advance the health and well-being of the communities we serve.

**VISION**

Delivering on the promise of a healthier future.

**VALUES**

Personal Integrity, Quality, Respect for the Individual, Service, Teamwork & Trust

LIVE YOUR LEGACY

CARLA, Director, Rehabilitation Services



CHARLES OKORIE, MD  
Physician

OUR **PASSION**    OUR **BEST**    OUR **COMMITMENT**  
OUR **LEGACY**    OUR **LEGACY**    OUR **LEGACY**

**LIVE YOUR LEGACY AT LANCASTER GENERAL HEALTH**

Living Your Legacy is about how you go above and beyond your job responsibilities, to do more than what's expected by helping a patient with a personal request, finding a better way to complete a task, speaking up to improve a process or bringing to life our commitment to delivering and serving others.

Our spirit and ideology at Penn Medicine Lancaster General Health brings to life the experience we are committed to delivering. It defines the promise we make to employees and reinforces the cultural truths that make us unique:

**LIVE YOUR PASSION. LIVE YOUR BEST. LIVE YOUR COMMITMENT.**

**LIVE YOUR LEGACY.**

**1: OUR CULTURE, YOUR LEGACY**

- Creating the LG Health Experience
- Service Recovery
- Continuous Improvement
- Diversity & Inclusion, Language Services

**2: OUR COMMITMENT TO SAFETY**

- Risk Management
- Privacy & Information Protection
- Penn Care Millionaire
- Employee Health & Safety
- Infection Control
- Corporate Compliance
- Emergency & Security

**3: NAVIGATING NEW EMPLOYEE RESOURCES**

- MyTotalRewards
- Retirement
- Medical Benefits
- Corporate Wellness
- Computer Systems
- IS Help Desk

**4: ORIENTATION 30, 60, 90**

A recap of key takeaways, and what you can expect beginning today up through the first 90 days of your employment with PMLG Health.

MY **PASSION**    MY **BEST**    MY **COMMITMENT**  
MY **LEGACY**    MY **LEGACY**    MY **LEGACY**

You have the opportunity to Live Your Legacy every day. It's **OUR** promise to **YOU**.



Lancaster General Health  
555 N. Duke St.,  
Lancaster, PA 17602

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# Directions to the Commercial Avenue Business Park Offices of Lancaster General Health

## OFFICE ADDRESS:

1097 Commercial Ave., East Petersburg PA 17520

For questions or concerns, please call the HR Office at (717) 544-4915.



**Penn Medicine**  
Lancaster General Health

**LIVE YOUR LEGACY**

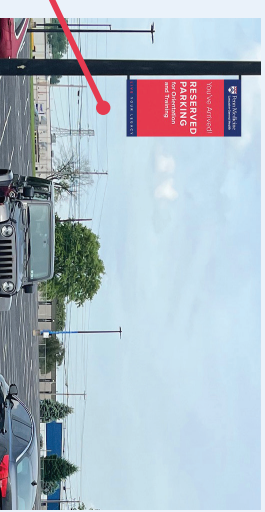
## MOBILITY ISSUES?

Please email [lg-orientation@pennmedicine.upenn.edu](mailto:lg-orientation@pennmedicine.upenn.edu) one week prior to your orientation date. We will reach out to you to coordinate a guide to assist you from Entrance #14 down to our training room.

## FRONT ENTRANCE:



## PARK HERE:



## USE ENTRANCE #14 LOCATED HERE:

