

# MISSION, VISION AND VALUES

## Mission

To advance the health and well-being of the communities we serve

## Vision

Delivering on the promise of a healthier future

*We will engage, educate and guide people to take charge of their health and transform the way care is delivered by providing coordinated and affordable, high-quality services.*

## Values

Personal Integrity, Quality, Respect for the Individual, Service, Teamwork & Trust



### Board of Trustees

LG Health's volunteer board of local business and community leaders ensures that LG Health reflects the values and health priorities of our community.

## AWARDS & RECOGNITIONS



### U.S. News Best Hospitals 2020-21

- LGH ranked fourth best hospital in Pennsylvania
- Nationally ranked in Orthopedics
- High-performing in four adult specialties and nine procedures and conditions



### Winner of the 2018 Foster G. McGaw Prize for Excellence in Community Service

### National certifications



### Magnet recognition

- Highest honor for nursing excellence
- Reaccredited for a fifth time in 2021



Accredited by  
The Joint  
Commission

As a not-for-profit health system, philanthropy plays a vital role in providing resources to benefit our patients, advance research and increase the margin of medical excellence at LG Health. Gifts made to the LG Health Foundation stay local to support the mission of LG Health and meet our region's evolving health-care needs.



# COMMUNITY BENEFIT IMPACT

TOTAL OF \$104 MILLION IN FY20

**\$9.7 million**

Free care to patients in our charity care program

**\$77.8 million**

Medical Assistance services

**\$10.6 million**

Cost to educate future physicians and health professionals

**\$2 million**

Community and school health programs and outreach

**\$120 million**

Additional in care not reimbursed by Medicare (not considered "Community Benefit")

## ENHANCING COMMUNITY FINANCIAL HEALTH

**\$1.5 million**

Cash annually to Lancaster City government

**\$1.5 million**

Annually in cash and services to School District of Lancaster

**\$160,000**

Lancaster City Alliance annual contribution to strengthen city neighborhoods and fuel urban economic development

**\$5.5 million**

Annual payment of property taxes to local school districts and municipalities

## COMMUNITY HEALTH PRIORITIES

We work to improve the health and well-being of the communities we serve by identifying and addressing our community's most pressing health concerns. Today, those priorities are addressing the social determinants of health; improving access to mental health services and addressing substance abuse; promoting healthy eating and active living; and improving air and water quality.



**Social determinants of health**



**Mental health & substance use**



**Healthy eating & active living**



**Air & water quality**

Knowing that we are stronger by working together, we partner with community organizations on specific strategies that target the top four health challenges facing Lancaster County. We strive to influence health where people live, work, play and learn.



**Penn Medicine**  
Lancaster General Health

AT A GLANCE  
2021



## KEY SERVICES

We offer our region the highest quality of care through comprehensive services and advanced technologies, while maintaining a primary focus on wellness and prevention.

**Cardiovascular:** Full array of diagnostic and interventional procedures, and community access to research and clinical trials

**Orthopedic:** Dedicated orthopedic center with an emphasis on joint replacement and injury management

**Cancer:** Ann B. Barshinger Cancer Institute brings together clinical experts, advanced treatments and technology, and support services

**Women's health:** Serving women's lifetime health-care needs, including labor and delivery, urogynecology and other Women's Specialty Center services

**Digestive health and general surgery:** Comprehensive, advanced diagnostic and treatment capabilities

**Pediatrics:** CHOP affiliation and community partnerships provide specialized children's services locally, including a Level III NICU

**Neurosciences:** Complete continuum of services with emphasis on stroke, brain, memory and spine care

**Behavioral health:** Supportive care focused on early diagnosis and treatment, including Lancaster Behavioral Health Hospital

**General medicine:** Advanced services in lung, kidney, endocrine, diabetes and infectious disease

## HOSPITALS



### Lancaster General Hospital

**525** Licensed Beds

**24,363** Discharges

### Level I Trauma Center

- Regional referral center providing a full range of tertiary services, including cardiac surgery, neurology and trauma. Routinely recognized nationally for clinical quality and safety.



### Women & Babies Hospital

**95** Licensed Beds

**4,230** Births

### Level III NICU

- Region's only women's hospital, offering advanced obstetrics, inpatient and outpatient surgeries, and GYN services



### Lancaster Rehabilitation Hospital

**59** Beds

- Lancaster County's only rehab hospital
- Joint venture with Kindred Healthcare



### Lancaster Behavioral Health Hospital

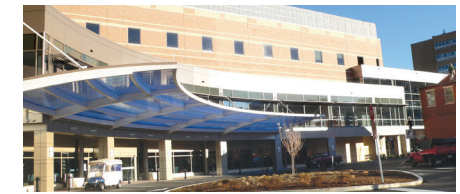
**126** Beds

- Lancaster County's only freestanding behavioral health hospital
- Joint venture with Universal Health Services

## AMBULATORY LOCATIONS



### Suburban Pavilion



### Downtown Pavilion



**11** Outpatient centers



**7** Urgent Care locations

## BY THE NUMBERS

**805**  
LICENSED BEDS AT 4 HOSPITALS

**950+**  
PHYSICIANS ON MEDICAL & DENTAL STAFF

**9,200+**  
EMPLOYEES

**1.2 million+**  
LG HEALTH PHYSICIANS PROFESSIONAL VISITS

**37,718**  
SURGERIES

**\$1.3 billion**  
ANNUAL HEALTH SYSTEM REVENUES

**33,205**  
INPATIENT DISCHARGES  
(INCLUDES BIRTHS)

**1.1 million**  
OUTPATIENT VISITS

**113,062**  
EMERGENCY DEPARTMENT VISITS

**126,432**  
URGENT CARE VISITS

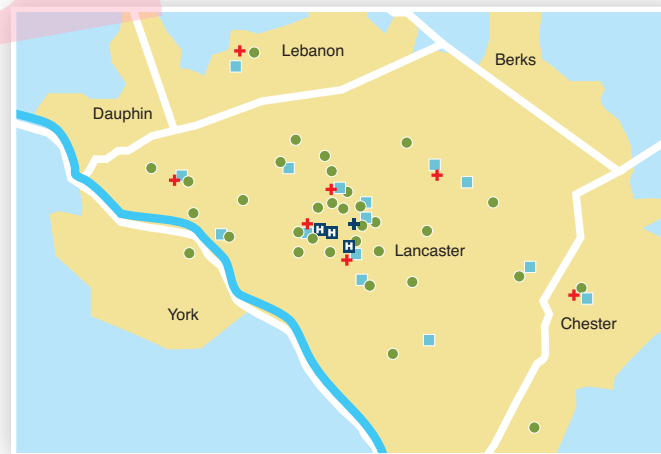
**\$1.9 million+**  
RESEARCH EXPENDITURES

**\$104 million**  
COMMUNITY BENEFIT  
(CARING FOR OUR COMMUNITY)

**239,000+**  
MYLGHEALTH ONLINE MEDICAL RECORD PARTICIPANTS

**\$100 million**  
CAPITAL INVESTMENTS MADE THROUGHOUT HEALTH SYSTEM

## LOCATIONS AND SERVICE AREA



### Location Key (as of March 2021)

- Hospital
- Outpatient center
- Physician practice
- Urgent Care
- Wellness Express

Note: Some outpatient locations include multiple physician practices. For detailed information, go to [LGHealth.org/locations](http://LGHealth.org/locations).

## LG HEALTH PHYSICIANS

**740+**  
SPECIALTY, SURGICAL & PRIMARY-CARE PROVIDERS

**65+**  
SPECIALTY, SURGICAL & PRIMARY-CARE LOCATIONS



- Private, Middle States-accredited four-year college exclusively focused on health care
- More than 1,900 students
- Associate, bachelor's, master's and doctoral degree programs, as well as certificate programs
- New campus opened in fall 2016



## Penn Medicine

LG Health is a member of the University of Pennsylvania Health System (Penn Medicine), which is consistently ranked among the nation's best overall and in multiple specialties by U.S. News & World Report.

Penn Medicine includes the Perelman School of Medicine, a world-renowned teaching and research institution ranked among the nation's top 5 medical schools by U.S. News & World Report.

## PENN MEDICINE BY THE NUMBERS

**2,941**  
LICENSED BEDS

**\$8.9 billion**  
OPERATING REVENUE

**8,923**  
PHYSICIANS

**\$891.1 million**  
TOTAL SPONSORED RESEARCH

**44,254**  
EMPLOYEES

(FY20 numbers)